

Case Study



RODYK & DAVIDSON LLP  
RODYK

 INTERWOVEN®



## Rodyk & Davidson Supports Regional Growth and Leadership with Interwoven

As economies throughout the Asia-Pacific region continue their strong growth, leading firms like Rodyk depend on leading-edge solutions to scale to meet rising demand, operate across borders, improve efficiency, and compete with other global firms. Several years ago, Rodyk had been one of the first Singaporean firms to adopt document management (DM). More recently, the firm found that this legacy investment was no longer able to provide the flexibility, agility, and mobility needed to support its expanding organization. "As we expand our footprint in the region, it's essential for us to provide our distributed, mobile workforce with ready access to a centralized, well-managed knowledge repository," said Partner Gilbert Leong. "We chose a solution which gave us what we needed to keep our firm at the forefront of legal technology. The bonus was that they also had good local support."

Impressed by the market-leading capabilities of Interwoven WorkSite, its strong adoption by major law firms worldwide, and the robust local support available, the firm decided to join the growing Asia-Pacific community of WorkSite customers.

*"Interwoven's commitment to the legal sector, its exciting product roadmap, and the availability of strong support resources in the Asia-Pacific region make it the ideal technology partner for our rapidly growing firm."*

*Gilbert Leong, Partner, Rodyk & Davidson LLP*

### Upgrading to Industry-Leading Capabilities

Rodyk's upgrade to WorkSite was quick and painless, completed over two weekends. The firm took full advantage of WorkSite's extended email management capabilities, which auto-file incoming and outgoing emails into addressable workspaces, reducing email overload and helping users distribute and manage email-based information quickly and conveniently. WorkSite Web Component capabilities support Web-based WorkSite applications by dynamically assembling personalized Web pages based on users' security settings and page content, enabling the firm to provide customized Web-based access for its professionals.

### Maximizing Productivity with an Electronic Matter File

As Rodyk grows both its workforce and its regional footprint, WorkSite's electronic matter file gives its professionals a way to share knowledge, draw on established precedents, and leverage best practices across the entire organization. Complete matter-related content, including documents, emails, scanned images, and media files, is stored within a unified environment, eliminating the risks associated with unmanaged or misfiled content. Integration with the latest version of Microsoft Office lets people drag-and-drop items directly into electronic matter files and other WorkSite workspaces; automated profiling aids search and prevents filing errors and inconsistencies. "Our lawyers and secretaries have assimilated quickly to the electronic matter file, and they find it an intuitive and convenient way to organize and access information," reports Leong.

#### Industry

Legal

#### Challenges

- To maximize productivity, lawyers needed access to complete matter-related email and other content in a unified matter file
- Rapid regional expansion made it essential to improve remote and mobile access to information
- The value of the firm's information assets were undermined by a dead-end legacy system

#### Benefits of Using Interwoven

- An electronic matter file gives lawyers full visibility and control over matter-related content
- Citrix integration provides convenient access to complete firm knowledge from any location
- Rodyk has been recognized for "The Best Use of Legal Technology" by the Asian Legal Business SE Asia Law Awards



*Rodyk & Davidson LLP is a leading Singaporean law firm serving clients throughout the Asia-Pacific region. The firm is member of the World Law Group and the Pacific Rim Advisory Council.*

## Solution Overview/Supporting Regional Growth with Interwoven

**Interwoven WorkSite** powers the electronic matter file for Rodyk, enabling professionals throughout the firm's fast-growing distributed organization to manage complete matter-related documents and emails within a unified environment. Seamless integration with Microsoft Office allows attorneys and staff to file emails and access the electronic matter file from within familiar productivity applications. **WorkSite Communication Server** auto-files incoming and outgoing emails into addressable workspaces, reducing email overload and helping users distribute and manage email-based information quickly and conveniently.

### Supporting Mobile and Remote Professionals Throughout the Region

Highly mobile professionals can't afford to be tied down by an inflexible information infrastructure. WorkSite's integration with Citrix allows Rodyk users in remote locations and on the road to log in securely over any Internet connection to access and collaborate around complete matter content. "Ease of access makes it possible for us to leverage our entire centralized repository of firm knowledge into new regions to support our firm's rapid growth," says Leong. Offline functionality allows users to download documents or entire workspaces for disconnected use, then sync automatically on reconnection.

### Enhancing the Value of Information through System Integration

As a technologically sophisticated firm, Rodyk has implemented best-of-breed systems throughout the organization. WorkSite's ease of integration has enabled the firm to enhance the value of these investments in numerous ways. Integration with eCopy allows users to quickly scan documents directly into matter workspaces as searchable PDF files that are full text indexed in WorkSite. The new matter opening process has been streamlined through the automated generation of structured electronic matter files as new matters are created in the firm's Aderant practice management system. Email archival is provided by Symantec Vault, integrated with WorkSite on the server end for seamless operation. A connector to Workshare Professional makes it simple to compare documents and to remove sensitive metadata from outgoing email attachments.

### Extending an Award-Winning IT Infrastructure

In keeping with its market-leading implementation of WorkSite, Rodyk was recently recognized for "The Best Use of Legal Technology" by the highly prestigious Asian Legal Business SE Asia Law Awards. Rather than resting on its laurels, the firm continues to leverage its Interwoven solution in new ways to maximize the value of its information to support growth. The firm's current plans include the introduction of enhanced email management to help users make optimal use of email content. Interwoven Universal Search is being evaluated to provide robust unified search capabilities across the firm's multiple information repositories. Says Leong, "Interwoven's commitment to the legal sector, its exciting product roadmap, and the availability of strong support resources in the Asia-Pacific region make it the ideal technology partner for our rapidly growing firm."

### About Interwoven

Interwoven (NASDAQ: IWOV) is a global leader in content management solutions. Interwoven's software and services enable organizations to maximize online business performance and organize, find, and govern business content. Interwoven solutions unlock the value of content by delivering the right content to the right person in the right context at the right time. More than 4,200 of the world's leading companies, professional services firms, and governments have chosen Interwoven, including adidas, Airbus, Avaya, BT, Cisco, Citi, Delta Air Lines, DLA Piper, FedEx, Grant Thornton, Hilton Hotels, Hong Kong Trade and Development Council, HSBC, LexisNexis, MasterCard, Microsoft, Samsung, Shell, Qantas Airways, Tesco, Virgin Mobile, and White & Case. A community of over 20,000 developers and over 300 partners enrich and extend Interwoven's offerings. To learn more about Interwoven, please visit [www.interwoven.com](http://www.interwoven.com).

Interwoven, Inc.  
160 East Tasman Drive  
San Jose, CA 95134 USA  
(408) 774-2000

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